

The first ride: a guide to Lincoln's StarTran bus system

1. The day before your ride, plan your route using the BUSLNK app or Google Maps
2. At least five minutes before the scheduled arrival time, stand near your bus stop
 - a. Visit StarTran's website to view timepoint stops on each route; buses will not leave timepoint stops any earlier than the time marked on the schedule, but they may be early to any stops in between timepoints
 - b. Some bus stops serve multiple routes - if you see a bus coming with a route other than the route you are looking for (as seen by the number running across the top of the bus), feel free to wave the driver past
3. When the bus stops, enter through the front door near the driver
 - a. When you enter, you will see a large metal farebox - here, you can enter your pass, swipe a 31-day pass, or dip into the farebox a 20-ride pass
 - b. If you are using Token Transit, activate your pass when you see the bus approaching, and show the driver
4. After you've entered the bus, head towards the back and find a seat - most commonly, the ground-level seats near the driver are reserved for people who may have trouble with the steps in the back
 - a. If you can't find a seat, you can also stand and hold onto a rail
5. Most buses announce the upcoming stop over the loudspeaker - after you hear your stop, pull the yellow cord running above the windows
 - a. Some buses don't announce the upcoming stop - in that case, pull the cord to stop 1-2 blocks from where you'd like to exit the bus
6. When the bus stops, gather your belongings and step out the rear door - you're now at your destination!
 - a. Some busses have rear doors that open automatically, while some need to be pushed open; if the handles are horizontal across the doors (rather than at an angle), you'll manually push the door open to step out, or exit through the front of the bus